## CHB ADVISORS PC

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— **Stewart Mueller**, *CPA, Principal & Owner*

**CHB ADVISORS PC** is a leading tax compliance and financial consulting firm founded in 1998. Led by a team of experienced CPAs, CHB provides financial consulting, system setup, software implementation and tax compliance services to closely held businesses, nonprofit organizations and related parties in Missouri and beyond.

**BASED IN:** St. Louis, MO **INDUSTRY:** Accounting **SITE:** chbadvisors.com **BIGTIME USERS:** 5

### THE QUEST: TO FIND SOFTWARE THAT WORKED AS WELL WITH QUICKBOOKS AS THE FIRM DID ITSELF.

When it comes to QuickBooks, you could say CHB is king. The respected CPA firm has been a Certified QuickBooks Professional Advisor since the program's inception in 1989, is a charter member of the Intuit Solution Provider program, and has trained and consulted more than 120 clients in the use of QuickBooks accounting software.

What's more, CHB founder Stewart Mueller was a participant in the Accountant and Advisor Customer Council for Intuit for three years, providing critical input and feedback to Intuit's management and product development engineers.

So when CHB was seeking time management software, the product's ability to integrate with QuickBooks was a given.

### SAVING TIME & MONEY FOR CHB AND ITS CLIENTS.

Mueller was first introduced to BigTime Software when his firm helped choose the system for a client, an engineering firm, about 10 years ago. "We liked the functionality of the software and the fact that it integrated well with QuickBooks," Mueller says. "So much so that we started using BigTime ourselves. All five of our employees use it.

"Previously, we did everything in Excel and had to key it into QuickBooks. Not anymore. It's the perfect package for us."

## SUPER SMOOTH PROCESS TO GET UP AND RUNNING.

With the powerful features BigTime brought to the table, the expectation was that setup would be an arduous process and require the kind of time CHB was looking to save. The reality — that BigTime can get a firm up and running in a single afternoon — was something Mueller appreciated.

"It was a smooth transition getting BigTime setup. It didn't take a lot of time," Mueller says. "The customization process was fast and easy, and we began using the timekeeping and approval features immediately."

The same features that led Mueller to choose BigTime over four other software products are still the ones CHB uses most frequently today. "BigTime's time entry integration with QuickBooks is our go-to function of the software. It just syncs really well."

## INDUSTRY-SPECIFIC SOFTWARE A PLUS FOR CHB.

The fact that BigTime is designed to speak the language and master the workflow of professional services industries like accounting and engineering is something Mueller likes.

"It's helpful because of the flexibility it gives us," Mueller says. "We not only can use BigTime for our firm, but for client firms as well. It's made our office — and our clients' businesses — run smoother, faster and more efficiently."

In addition to performing accounting functions, a key part of CHB's business involves providing installation and support for software that its clients use to record their accounting data. So Mueller knows how important maintenance and support can be. Thus far, he says, it's been so smooth with BigTime, CHB hasn't had the opportunity to work with BigTime's expert support team on trouble-shooting.

"We simply haven't had any problems with the software that have required support," Mueller says. "This is a good thing."

BigTime is the complete practice management system for growing professional services firms across a variety of industries, including:

⬈ **ACCOUNTING**
  ARCHITECTURE
  DESIGN/ADVERTISING
  ENGINEERING
  GOVT. CONTRACTING
  IT SERVICES
  LEGAL
  MARKETING